

**When
Everything is
Connected
Everything
Matters**



Getting Started with Arrayworks

ARRAYWORKS PROCESS:

Arrayworks' commitment to client satisfaction begins with extreme clarity about what our clients want and need. We are confident that we will not only be able to meet any defined requirements but also provide a foundational solution that will support any future objectives yet to be discovered.

Consultation:

Every engagement begins by meeting with your team for an “inside-out” discovery session to capture the strategic vision and objectives of the project, and to gather the requirements for the functionality to be included in the initial solution. Arrayworks will then craft and deliver a detailed written proposal and statement of work, for your approval before configuration begins.



Development Project:

Arrayworks will build a prototype of the specific business application with your sample data, so that you can see your solution in action. Our configurable platform and iterative approach throughout the development, testing and approval phases of every project, provides your team ample opportunity to collaborate, augment and refine your application, eliminating the pressure of having to “get it right “the first time.



Custom Integrations & Deployment:

Once your solution is completed, tested and ready, it's time to deploy a production copy in your environment and integrate with your live data sources, portal and other systems as may be required for your solution.



Training:

When everything is ready to go live, Arrayworks is pleased to offer a training program on-site or on-line to prepare your team for utilization. From integrating knowledge management assets into your custom processes, to leveraging the advanced declarative tools and self-documenting features of the platform, we will prepare your team to hit the ground running.



Maintenance & Support Services:

Arrayworks is committed to the continuous enhancement of our core technology, and to our clients. We offer several levels of support services to keep you up and running.